



## Private Security Services that Make a Difference

Cobalt Security Delivers Real Time Security Guard Tracking Technology and Digital Reporting

It is Cobalt Security Services' mission to provide its customers with professional security solutions that are both adaptable and valuable. Cobalt's partnership with Silvertrac Software leverages changing technologies and delivers real-time security reporting to its clients.



Silvertrac is a cloud-based, GPS enabled tracking and reporting system that allows both Cobalt supervisors and clients to remotely track the position and activities of on-site security personnel by way of apps for smartphones and tablets, or via the web through a PC or Mac interface. By using technology already available to security guards and clients alike, Cobalt Security is able to provide an additional layer of assurance that its officers are performing prescribed, comprehensive patrols of customer facilities, while simultaneously providing security officers in the field with a secure, and instantaneous way of remotely communicating with either the client or Cobalt supervisors.

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2625 Townsgate Rd., Suite 330, Westlake Village, CA 91361



## What is Silvertrac Software?

Silvertrac Software is multi-user, multi-purpose digital tool that enables any on-site security guard to

- report incidents.
- remotely receive tasks and alerts from supervisors.
- scan QR coded checkpoints.
- provide photo/voice documentation incidents.



Using the Silvertrac app on a mobile device, security, maintenance, and even parking matters can be handled remotely, with issues and actions appearing online in an issue monitor that provides all necessary personnel with live data. This facilitates proactive monitoring and problem resolution. Every interaction that Cobalt's private security officers make with a handheld device is stamped with the date, time, and GPS location of the interaction so that supervisors and clients can easily verify the location of any on-site security guard.

### Simplified Digital Reporting

Silvertrac Software streamlines the reporting cycle among field officers, Cobalt supervisors, and the client. Historically, security services field officers have filed required activity reports at the end of every shift. Whether in paper or email format, report generation for security personnel has traditionally been time consuming, tedious, and rife for error. On the client side of the equation, emailed reports can get lost in an inbox filled with numerous other priorities, creating the potential for urgent security information to go unaddressed by the client for an excessive period of time.

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## Summary of Client Benefits

Integrating **Silvertrac Software** into its arsenal of security solutions adds value to Cobalt Security Services offerings by:

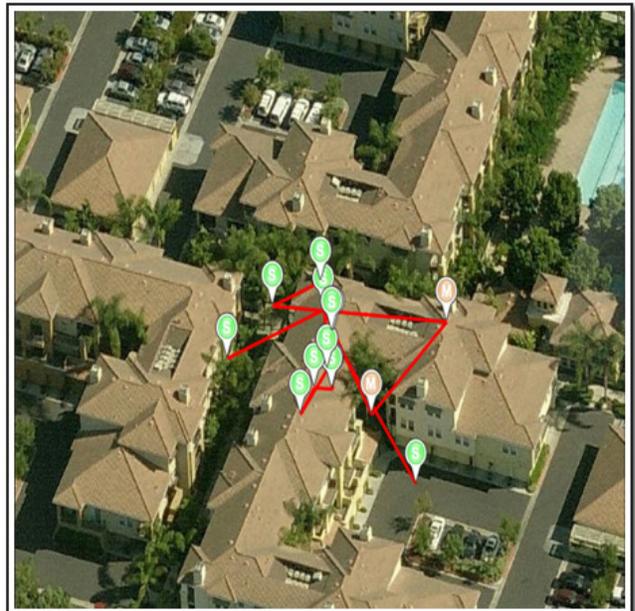
- Saving time and reducing client paperwork by providing 24/7, anywhere-access to DARs.
- Providing the ability to interact with on-site Cobalt Security officers via the Silvertrac mobile app or by secure internet login.
- Facilitating remote management of emergencies and incidents as they are happening.
- Providing live monitoring of Cobalt Security officers through a guard tour tracking system.
- Minimizing liability risks with the ability to document security-related matters or maintenance issues.

**Silvertrac Software** corrects for these issues by using a cloud-based storage and accessibility solution.

- Real-time reporting.
- No more lost emails.
- Secure log-in from any device.
- Easy-to-read Daily Activity Reports (DAR).

In addition to reporting security-related issues, **Silvertrac Software** allows Cobalt Security staff to report any facility or property maintenance issues that are found during patrols via the DAR. A maintenance issue that requires repairs will remain “open” until a Cobalt Security guard acknowledges that the issue has been fixed, and then marks the issue as “closed.”

Providing clients with the best in digital reporting software exemplifies how Cobalt Security Services strives to deliver the best package of security solutions for its clients.



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